

Welcome to Baltimore City

A Guide to Services and Resources for Immigrants and Refugees

MAYOR STEPHANIE RAWLINGS-BLAKE
2016 EDITION



MIMA
MAYOR'S OFFICE OF IMMIGRANT
AND MULTICULTURAL AFFAIRS

A MESSAGE FROM MAYOR STEPHANIE RAWLINGS-BLAKE

Greetings,

I am proud to introduce the first edition of “Welcome to Baltimore City, a Guide to Services and Resources for Immigrants and Refugees” This publication is the first of its kind in Baltimore and was produced by the Mayor’s Office of Immigrant and Multicultural Affairs (MIMA). In 2014, I created MIMA to expand upon the city’s efforts to welcome immigrants and refugees to Baltimore. The guide was created to help educate newly arrived immigrants and refugees about services, resources, and programs in the City of Baltimore. Furthermore, the guide has been made available in multiple languages to better reach our limited English proficient constituents.



Every year, Baltimore City welcomes thousands of immigrants and refugees. Our new residents bring a wealth of culture and resilience, and are diversifying and strengthening our neighborhoods and business corridors. Today’s Immigrant and Refugee Communities constitute 8% of the City’s population. Connecting our newer residents to services and resources through this guide is part of our continued commitment to welcome and integrate immigrant and refugee communities to the fabric of our city.

I would like to thank MIMA and the many of service providers and agencies listed for taking the time to contribute to this guide.

I hope that you and your family find the “Welcome to Baltimore City Guide” helpful in identifying the services and resources that Baltimore City has to offer. Thank you for choosing Baltimore City as your home.

Welcome!

A handwritten signature in black ink that reads "Stephanie Rawlings-Blake". The signature is fluid and cursive, with a large loop for the 'S' and a distinct 'B'.

Stephanie Rawlings-Blake
Mayor
City of Baltimore

MIMA'S MESSAGE

On behalf of MIMA, it is an honor to be a part of the first edition of Welcome to Baltimore City, A Guide to Resources and Services for Immigrants and Refugees.”

The resource guide provides a comprehensive overview of city services and organizations serving immigrant and refugee communities in the City of Baltimore.

As Baltimore’s immigrant community continues to grow, it is imperative that we empower our newer residents with information on city services and community organizations ready to assist.



I would like to express my sincere gratitude to the number of organizations and individuals who contributed to this guide. A special gratitude to MIMA’s staff Jenia Hooper and Kaela Harlee for collecting, editing, and assembling the content’s guide.

To submit or update information regarding your organization, please contact us at mima@baltimorecity.gov. I hope you find the information in this guide useful and easy to use.

Catalina Rodriguez Lima

Director

Mayor’s Office of Immigrant and Multicultural Affairs

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Important Information and Phone Numbers

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| 911 *offers assistance in multiple languages via telephonic interpretation. | For emergencies that require immediate assistance from the police, fire department or ambulance, please dial 911. |
| 311 *offers assistance in multiple languages via telephonic interpretation. | For non-emergency issues and complaints including trash pick-up or illegal parking, dial 311. |
| 211 | Free confidential referral and information helpline and website that connect people to essential health and human services. |
| Sexual Assault/ Domestic Violence Hotline P: 443-279-0379 W: www.turnaroundinc.org | Provides counseling and support services to victims of sexual assault and domestic violence. |
| Baltimore Crisis Response P: 410-433-5175 W: www.bcreponse.org | Private, non-profit organization with a proven track record of providing services to individuals with mental health and substance use disorders. |
| House of Ruth- Adelante Familia P: 410-732-2176 or 24 hour hotline 410-889-7884 W: www.hruth.org | Emergency shelter for victims of intimate partner violence and their children. Provides abuse Intervention Programs, and a 24 hour hotline. |
| Office of the State's Attorney for Baltimore 120 East Baltimore Street, 9th Floor Baltimore, MD 21202 P: 443-984-6000 W: www.stattdorney.org P: 410-396-5617 | Victim Services, Court Escort, Referrals, Community Education, among other services |
| US Citizenship and Immigration Services 3701 Koppers St Baltimore, MD 21227 P: 1-800-375-5283 W: www.uscis.gov | Government agency that oversees lawful immigration to the United States; to learn more about eligibility requirements for immigration and citizenship as well as benefits please visit their website or call their toll free number. |
| Federal Trade Commission (FTC) P: 877-FTC-HELP W: www.ftc.gov | Protects consumers by stopping unfair, deceptive or fraudulent practices in the marketplace. To report consumer scam, including immigration fraud, call the number listed or file a complaint online at www.ftccomplaintassistant.gov |

Know Your Rights

Employment

- Employers cannot threaten workers about calling the police because of their immigration status
- Employers cannot discriminate in recruiting, interviewing, hiring, or discharging based on race, gender, nationality, or religion
- Employment agencies cannot discriminate in job referrals, ask discriminatory pre-employment questions, or circulate information that unlawfully limits employment
- Employers cannot harass or bully workers because of their race, gender, nationality, or religion
- If you feel like you are owed a wage or are not being paid a proper wage, contact the **Wage Commission** at **(410) 396-3141** or you can file your claim online at <http://civilrights.baltimorecity.gov/wage-commission/file>

Housing

- Landlords, lenders and home sellers cannot refuse to rent, provide a mortgage or sell a dwelling to any qualified buyer or renter
- Landlords, lenders and home sellers cannot use discriminatory terms and conditions in selling, financing or renting
- It is illegal to attempt to steer persons into or away from neighborhoods or apartment complexes on the basis of race, gender, disability, familial status, color, marital status, sexual orientation, gender identity, nationality, or religion
- To file a complaint online regarding unlawful discrimination go to <http://civilrights.baltimorecity.gov/community-relations-commission/file>, or call the **Community Relations Commission** at **(410) 396-3141** or contact **Baltimore Neighborhoods Inc.** at **(410) 243-6007**

Public Safety

- If you are questioned by the police you have the right to remain silent
- You have the right to speak with an attorney before or during any police questioning
- If you agree to answer questions, you may stop at any time and request an attorney and no further questions will be asked
- If you want an attorney and cannot afford one, an attorney will be appointed to represent you
- If you are questioned by the police you have the right to ask the officer if you are being arrested or detained
- If you are arrested by local police, they must charge you with a crime in court within 48 hours or else release you
- If immigration comes to your home or stops you on the street, you have the right to see a warrant; in all other cases, keep the door closed. State: "I do not consent to your entry"
- If you feel your rights or the rights of one of your family members has been violated, call the **ACLU of Maryland** at **(410) 889-8555**

The Baltimore City Civilian Review Board takes complaints that allege the use of excessive force, abusive language, harassment, false arrest, and false imprisonment by law enforcement. To file a complaint please visit <http://civilrights.baltimorecity.gov/civilian-review-board/file> or call **(410) 396-3141**. You may also contact **Maryland Commission on Civil Rights** at **(410) 767-8600**

School Enrollment & Education

Public School Enrollment

Baltimore City provides free pre-kindergarten for all children who are four years old by September 1 of the school year for which they will be enrolled however space is limited so register as soon as possible. To find a pre-kindergarten program near you, visit www.baltimorecityschools.org or call (443)984-2000 for more information. All students in grades K-8, including those who require special education services, are also entitled to free public education and can be enrolled in two simple steps.

1. Find Your Zoned School

What is a Zoned School?

Neighborhood public schools for all students living in a designated geographical area. Typically this is the public school found closest to the student's home as it is determined by your home address.

How do I find out where my zoned school is?

This information can be found online at www.baltimorecityschools.org by following their school locator link. Alternatively, you can also call the one call center at (443)984 –2000.

2. Go to the school to enroll

Once you have found the appropriate school for your child, you must accompany the student to the school along with the following required documentation:

- Birth certificate or other government-issued document showing birth date
- Proof of guardianship (if applicable)
- Immunization record
 - * Immunization Services are available through free T.I.K.E clinics, for more information call (410)396 4454*
- Proof of current physical examination
- At least two proofs of residency
 - * Can include any of the following: utility bill such as gas and electric, water bill, original lease agreement, deed, or mortgage statement, and an official payroll document from an employer*
- Individualized Education Program (IEP; if applicable)
- Lead test certificate

High School Enrollment

Once your child has reached high school they are no longer required to go to their zoned school, so enrollment follows a different process. Students are then given the choice of where they would like to attend in order to best meet their needs and interests. For a list of high schools throughout the city, please visit <http://schoolchoice.baltimorecityschools.org/>

A number of charter school options are also available for those who wish to apply. Charter schools are public schools that all students can choose to attend, regardless of where they live in the city. For a list of all city charter schools, please visit www.baltimorecityschools.org and select types of schools in the schools drop down menu.

Other Important Information

School Closings

Due to inclement weather schools may elect to open late or close for the day. This information can be found by visiting your local school's website or www.baltimorecityschools.org as well as through local television and radio. You may also call the one call center if that information is unclear at (443)984-2000.

Safety

The Baltimore City School Police Force ensures that students and staff have a safe environment in which to learn and teach. If you have any questions or concerns related to the safety of your child while in school, please contact the call center at (443)984-2000. For all other emergencies call 911

Language Access

If English is not your first language, you have the right to request language assistance at any Baltimore City Public School.

Education Resources

Big Brothers Big Sisters of the Greater Chesapeake

3600 Clipper Mill Rd Suite 250

Baltimore, MD 21211-1948

P: 410-243-4000

W: www.biglitttle.org

Help children realize their potential and build their futures through a variety of mentoring programs.

College bound Foundation

300 Water St. Suite 300

Baltimore, MD 21202

P: 410-783-2905

W: www.collegeboundfoundation.org

Operate in 18 Baltimore City public high schools, providing college readiness services such as full-time college advisors and delivering need-based funding.

Girl Scouts of Central Baltimore

4806 Seton Dr.

Baltimore, MD 21215

P: 410-358-9711

W: www.gscm.org

Helps girls reach their full leadership potential. Girl Scouts builds girls of courage, confidence, and character, who make the world a better place.

Youthworks

417 East Fayette St. Suite 468

Baltimore, MD 21202

P: 410-396-5627

W: youthworks.oedworks.com

Summer job program which places young people age 14 to 21 in summer work experiences throughout Baltimore City.

Central Scholarship

6 Park Center Court Suite #211

Owings Mills, MD 21117

P; 410-415-5558

W: www.central-scholarship.org

Support students by funding their education and by helping them to make smart financial decisions when it comes to their education.

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| YO Baltimore- Administration 101 W. 24 th St. Baltimore, MD 21218 P:410-396-6722 W: www.yobaltimore.org | YO! Baltimore has successfully helped young people, previously disconnected from traditional learning environments, to increase their wage earnings and education credentials. <i>See community centers, under employment, for direct service info. Please see page 16</i> |
| Mi Espacio, CASA de Maryland 2224 E. Fayette St. Baltimore, MD 21231 P:410-732-7777 W: www.wearecasa.org | After school program for Latino youth ages 14-21 enrolled in Baltimore City Schools. Also offer college access assistance through workshops and individual consultations. |
| Greater Homewood Adult Learning Center 3501 N. Charles St. Baltimore, MD 21218 P: 410-261-3520 W: www.greaterhomewood.org | The Adult Learning Center offers programs in three critical areas: Adult Basic Education, English for Speakers of Other Languages, and Workforce readiness. |
| William & Lanaea C. Featherstone Foundation 2031 Kennicott Rd . Windsor Mill, MD 21244 P: 410-294-4055 W: www.thefeatherstonefoundation.org | Provides free adult self-sufficiency and educational programs for the Latino community who reside in Baltimore City. |
| Johns Hopkins Centro SOL 5200 Eastern Ave. Mason F. Lord Center Tower Suite 4200 Baltimore, MD 21244 P: 410-550-1129 W: www.jhcentrosol.org | Youth Summer program to expose bilingual students to careers in STEM (Science, Technology, Education, and Math) and professional interpretation. |
| International Rescue Committee in Baltimore 3516 Eastern Ave. Baltimore, MD 21224 P: 410-558-3178 W: www.rescue.org | Refer refugees, asylees and other documented humanitarian immigrants for free English as a Second Language (ESL) classes. |
| Esperanza Center Catholic Charities of Baltimore 430 S. Broadway Baltimore, MD 21231 P: 443-825-3433 W: www.catholiccharities-md.org | ESL (English as a Second Language), citizenship classes, computer literacy, and after-school tutoring. |

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| Baltimore City Community College 2901 Liberty Heights Ave. Baltimore, MD 21215-7807 P: 410-462-8300 W: www.bccc.edu | In addition to citizenship preparation courses for teens 16 years or older, BCCC also offers English language instruction including pre-GED, language lab to supplement classroom learning, and adult education such as GED classes and workforce development. |
| Catholic Charities: St. Jerome's Head Start 915 Sterrett St. Baltimore, MD 21230 P: 410-685-1700 W: www.catholiccharities-md.org | Early education, child development, and intervention services to low-income children and their families in south and southwest Baltimore City. |
| Education Based Latino Organization (EBLO) 606 S. Ann St. Baltimore, MD 21231 P: 410-563-3160 or 443-257-4870 W: www.eblo.org | Offer a number of programs for school-aged children including after-school activities that foster academic achievement and self-esteem, access to their bilingual computer learning center and weekend tutoring. |
| Episcopal Refugee and Immigrant Center Alliance 4 E. University Parkway Baltimore, Maryland 21218 P: 10-467-3751 ext. 224 W: www.ERICA-baltimore.org | ESL classes for refugees, immigrants, asylees and asylum seekers. |
| U.S. Hispanic Youth Entrepreneur Education (USHYEE) 601 Alluvion St. Baltimore, MD 21230 P: 888-800-9779 W: www.ushyee.org | Serve Hispanic high school students pursuing the American Dream through education, exposure to STEM related fields and entrepreneurship. Information on scholarships for grants is also available through their website. |
| Mis Raices/My Roots at Patterson Park Public Charter School 27 N. Lakewood Ave. Baltimore MD 21224 P: 410 558 1230 W: www.pppcs.org | Weekly education and support group for Latino immigrant families as well as presenters regarding education, health and community resources. |
| Immigration Outreach Service Center, Inc. St. Mathews Catholic Church 5401 Loch Raven Blvd. Baltimore, MD 21239 P: 410-323-8564 W: www.ioscbalt.org | Education services such as tutoring for school aged children and seminars on immigrant issues for all community members. |

Refugee Youth Project

Baltimore City Community College

P: 410-558-3194

W: www.refugeeyouthproject.org

Provides support and services to refugees to ease their transition into American society including after-school programming, English language training, citizenship preparation, and job skill development.

Soccer Without Borders

3700 Eastern Ave.

Baltimore, MD 21224

P: 410-205-9792 W: www.soccerwithoutborders.org

Provides opportunities to the refugee population through soccer-based programming that encourages healthy living while developing English-language abilities, teamwork, academic success, and cross-cultural skills.

Legal Services

American Immigration Lawyers Association

Suite 300, 1331 G St.

NW Washington, DC 20005

W: www.aila.org

Provides continuing legal education, information, professional services, and expertise. To find a lawyer near you, go to their website and click “find an immigration lawyer” under quick links.

Baltimore Neighborhoods Inc.

2530 N. Charles St.

Baltimore, MD 21218

P: 1-800-487-6007

W: www.bni-maryland.org

Promotes justice in housing for all people in the State of Maryland through fair housing and tenant-landlord programs and public information activities.

University of Maryland Immigration Clinic

500 W. Baltimore St.

Baltimore, MD 21201-1786

P: 410-706-3295

W: www.law.umaryland.edu

Baltimore Immigration Clinic co-sponsor a project that provides free consultations to individuals who are in removal proceedings before the Baltimore Immigration Court.

Justice for Our Neighbors

3405 Gough St.

Baltimore, MD 21224

P: 443-800-6340

W: www.njfon.org

Provides free legal services to low-income immigrants as they go through the difficult and complex immigration process.

World Relief Baltimore Immigration Legal Clinic

7 E. Baltimore St.

Baltimore, MD 21202

P: 410-244-0002

W: www.worldrelief.org

Advises and represents immigrants and their family members in immigration matters such as: applying for permanent residence and work permits, petitioning for family members to remain or reunite with them in the U.S., and applying for naturalization.

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| CASA de Maryland 2224 E. Fayette St. Baltimore, MD 21231 P:410-732-7777 W: www.wearecasa.org | Legal Consultations on diverse legal matters, Citizenship preparation and N-400 application assistance, employment and wage theft cases, DACA application assistance. |
| Esperanza Center Catholic Charities of Baltimore 430 S. Broadway Baltimore, MD 21231 P: 443-825-3433 W: www.catholiccharities-md.org | Assist clients and their family members seeking to obtain, extend or retain lawful immigration status or citizenship in the United States. |
| Maryland Disability Law Center 1500 Union Ave. Suite 2000 Baltimore, MD 21211 P: 410 727- 6352 W: www.mdclaw.org | Legal services to persons with disabilities; Cases regarding housing, transportation, Medicaid, and Social Security law as it relates to persons with disabilities who are employed. |
| International Rescue Committee in Baltimore 3516 Eastern Ave. Baltimore, MD 21224 P:410-558-3178 W: www.rescue.org | File immigration paperwork on behalf of refugees, asylees, and other documented humanitarian immigrants. |
| Public Justice Center 1 North Charles St. Suite 200 Baltimore, MD 21201 P:410-625-9409 W: www.publicjustice.org | Seeks to protect and expand the rights of low-wage and poverty-stricken immigrants in Maryland. Specifically concerned with wage theft, consumer law issues, housing abuses and want to ensure that immigrants have access to state courts, programs and agencies. |
| Tahirih Justice Center 201 N Charles St., Suite 920 Baltimore, MD 21201 P: 410-999-1900 W: www.tahirih.org | Work to obtain legal and social justice for women and girls as a critical step in making equality a reality. Services include screening, assessment, counsel and advice, and/or full-scale legal representation. |
| Kids in Need of Defense 1800 N. Charles Street, Suite 810 Baltimore, MD 21201 P: 443-499-2565 W: www.supportkind.org | National network of attorneys who represent unaccompanied children in their search for safety; including children who have been persecuted in their home countries, trafficked to the U.S., and abused, abandoned or neglected. |

Women's Law Center of Maryland

111 N Calvert St., Room 100

Baltimore, MD 21202

P: 410-783-0377

W: www.wlcmd.org

Provides free legal representation and education programs to protect and empower individual women and their families.

Maryland Legal Aid

500 East Lexington St.

Baltimore, MD 21202

P: 410-951-7777

W: www.mdlab.org

Services regarding bankruptcy, foreclosure, landlord-tenant disputes, denials of government benefits, child custody & visitation, HIV/AIDS services, wage and unemployment claims, employment discrimination, veterans' benefits, senior legal Services, and domestic violence.

Pro Bono Resource Center of Maryland

520 West Fayette St.

Baltimore, MD 21201

P: 410-837-9379

W: www.probonomd.org

Offer a variety of services related to consumer protection, family mediation, foreclosure prevention, veterans' benefits, as well as legal representation and counseling for unaccompanied minors.

Homeownership Services

Live Baltimore

343 N. Charles St. 1st Floor

Baltimore, Maryland 21201

P: 410-637-3750

W: www.livebaltimore.com

Online resource with information on money-saving incentives, where to find homeownership counseling, and the basics of home buying. Also includes information on available school options by neighborhood through “Way to Stay” Baltimore.

Baltimore Homeownership Incentive Program

Various Locations

Variety of incentives including Vacants to Value, Live Near Your Work, and Buying into Baltimore which offer a package of incentives to help make the dream of homeownership a reality.

*Belair-Edison Neighborhoods Inc.

3412 Belair Edison Rd.

Baltimore, MD 21213

P: 410-485-8422

W: www.belair-edison.org

Corporation of NW Baltimore

3521 W. Belvedere Ave.

Baltimore, MD 21215

P: 410-578-7190

W: www.thedevelopmentcorporation.org

Druid Heights CDC

2140 McCulloh St.

Baltimore, MD 21217

P: 410-523-7190

W: www.druidheights.com

Harbel Housing Partnership

5807 Harford Rd.

Baltimore, MD 21214

P: 410-444-9152

W: www.harbel.org

NHS of Baltimore

25 E 20th Street, Suite 170

Baltimore, MD 21218

P: 410-327-1200

W: www.nhsbaltimore.org

*Southeast CDC

3323 Eastern Ave. Ste. 200

Baltimore, MD 21224

P: 410-342-3234

W: www.southeastcdc.org

Garwyn Oaks Housing Northwest Resource Center

2300 Garrison Blvd. Ste 270

Baltimore, MD 21216

P: 410-947-008

W: www.go-northwesthrc.org

Park Heights Renaissance

3939 Reisterstown Rd. Ste. 268

Baltimore, MD 21215

P: 410-664-4890

W: www.boldnewheights.org

**Include services in Español/Spanish*

Employment Services

One-Stop Career Center

The Career Center Network has two One-Stop Career Centers, on the east and west sides of the city. Direct services are provided onsite for persons who are unemployed, underemployed or employed and for targeted populations such as veterans, disabled persons, senior citizens and youth.

W: www.oedworks.com/jobseek

Eastside One-Stop Career Center

3001 E. Madison Ave.

Baltimore, MD 21205

P:410-396-9030

Northwest One-Stop Career Center

2401 Liberty Heights Ave. Mondawmin Mall,
Suite 302

Baltimore, MD 21215

P:410-523-1060

Youth Opportunity Community Centers

Serves youth 16-24, who are disconnected from school and/or the workforce and links them to community-based educational, workforce preparation and personal development services. Services are available at two different locations; see contact information for more details.

W: www.yobaltimore.org/

Westside Center

1510 West Lafayette Ave.

Baltimore, MD 21217

P:410-545-6953

East HEBCAC

1212 N. Wolfe St.

Baltimore, MD 21213

P:410-732-2661

Goodwill Industries of the Chesapeake, Inc.

222 E.Redwood Street

Baltimore, MD 21202

P:410-837-1800 Español: 410-837-1800, ext.136

W: www.goodwillches.org

Provides resume preparation, mock interviews, and employment placement assistance.

St.Vincent de Paul of Baltimore

400 South Bond St.

Baltimore, MD 21231

P: 410-732-1892

W: www.vincentbaltimore.org

Resource program that offers a complete range of supportive services designed to help individuals attain stabilization and self-sufficiency, including client-centered employment services.

CASA de Maryland

2224 E. Fayette St.

Baltimore, MD 21231

P:410-732-7777

W: www.wearecasa.org

Daily job placement services through CASAs workers center. Also employment readiness training, OSHA and workplace safety training, and assistance with resume writing, online job searching, and application assistance.

International Rescue Committee in Baltimore

3516 Eastern Ave.

Baltimore, MD 21224

P:410-558-3178

W: www.rescue.org

Assists refugees, asylees and other documented humanitarian immigrants with finding employment.

Esperanza Center | Catholic Charities of Baltimore

430 S. Broadway

Baltimore, MD 21231

P: 443-825-3433

W: www.catholiccharities-md.org

Provides referrals and assistance with applications.

Immigration Outreach Service Center, Inc. / St. Mathews Catholic Church

5401 Loch Raven Blvd.

Baltimore, MD 21239

P: 410-323-8564

W: www.ioscbalt.org

Assist with employment referrals

Business Services

Emerging Technology Centers

Non-profit technology innovation center focusing on Entrepreneurship, Technology and Connections. ETC offers the following programs in two locations: beehive Baltimore, incubation, and Accelerate Baltimore

W: <http://etcbaltimore.com/>

Haven Campus

101 N. Haven St.3rd floor

Baltimore, MD 21224

P: 443-451-7000

Eastern Campus

1101 East 33rd St. 3rd floor

Baltimore, MD 21218

P: 443-451-7000

Baltimore Hispanic Chamber of Commerce

102 W. Pennsylvania Ave.

Towson, MD 21204

P: 443-750 – 9832

W: www.bhcc.us

Works to promote the skills and business insight through industry specific events, workshops and lectures.

Latino Economic Development Center

Impact Hub

10 E. North Avenue

Baltimore, MD 21202

P: 202-352-3373

W: www.ledcmetro.org

Provides bilingual (Spanish/English) trainings on how to open your business, business planning, financial management, accounting, marketing and access to micro-loans.

Minority & Women-Owned Business Development

100 Holliday St.

Baltimore, MD 21202

P:410-396-3818

W: <http://mwbd.baltimorecity.gov/>

Serves as the City of Baltimore's advocate for small, local, minority and women-owned companies including prime contractors, subcontractors, and joint venture partners.

Kagro of Maryland

101 W North Ave.

Baltimore MD 21201

P:410-244-5802

W: www.kagromd.com

Serves the interests of Korean-American communities and their retail business throughout the State of Maryland, including Baltimore City.

Baltimore Main Streets Program

36 S. Charles St. Suite 1600

Baltimore, MD 21201-3015

P:410-837-9305

W: www.baltimoredevelopment.com

Provides customized support and public resources to each district in order to attract new businesses and new jobs to the neighborhood.

Maryland Hispanic Chamber of Commerce

3601 East Joppa Road

Baltimore, MD 21234

P:410-931-8100

W: www.maryland-hispanic-chamber-of-commerce.org

Promotes the establishment, growth, prosperity and retention of Hispanic businesses, and those entities, and persons that support them in the State of Maryland.

Small Business Resource Center1101 E 33rd St., Suite C307

Baltimore, MD 21218

P: 443-451-7160

W: www.sbrcbaltimore.com/W: www.Baltimoresourcelink.com

Provides technical assistance, training, counseling and a resource library to small businesses and entrepreneurs. Also provides free workshops on business planning, accounting, minority business development, success training and more. SBRC will assist with these four major areas:

- Planning for business success
- Meeting the needs of the marketplace
- Planning for business cash flow
- Business operations

Baltimore Association of Nepalese in America

P: 443.621.0477

W: www.banaonline.org

Serves as a collaborative to generate new business ideas and ventures among the Nepali-American community. Also hosts forums on topics such as how to start a business and how to best use resources.

Health and Human Services

***Eastern Health Clinic**

620 North Caroline St.

Baltimore, MD 21205

W: <http://health.baltimorecity.gov/programs/health-clinics-services>

The Baltimore City Health Department offers and oversees the following services specifically at the eastern location.

- Family Planning and Reproductive Health, including services to teens
- Dental clinic to eligible children and adults 12 months and older
- Immunization Program
- HIV & STD Prevention Program, including primary care for HIV positive clients
- Tuberculosis Control Program

***Druid Health Clinic**

1515 North Ave.

Baltimore, MD 21217

W: <http://health.baltimorecity.gov/programs/health-clinics-services>

The Baltimore City Health Department offers and oversees the following services specifically at the western location.

- Family Planning and Reproductive Health, including services to teens
- Dental clinic to eligible children and adults 12 months and older
- Healthy Teens and Young Adults Clinic for youth between 10 and 24 years of age
- Men's Health Center
- HIV & STD Prevention Program, including primary care for HIV positive clients

*Services may be available regardless of immigrant status. For more information, contact the service provider directly.

***Care-A-Van**

Various locations

P: 443-676-2825

Free bilingual services including primary medical care, immunizations, acute care, physicals and education on various health-related topics. Free testing for syphilis and HIV also offered, as well as referrals for Women, Infants and Children (WIC). Pregnancy testing and referrals for prenatal care are available. To schedule an appointment please call the number listed.

***Planned Parenthood of Maryland**

330 North Howard St.

Baltimore, MD 21201

P: 410-576-1414

W: www.plannedparenthood.org

Delivers vital reproductive health care, sex education, and information to millions of women, men, and young people worldwide.

***B-more Healthy Babies**

W: www.healthybabiesbaltimore.com

Led by the Baltimore City Health Department, this initiative focuses on pregnant and postpartum women through home visiting services for women with high-risk pregnancies, education for expecting mothers, family planning, pre-natal care, and more.

Behavioral Health Systems

1 North Charles St. Suite 1300

Baltimore, MD 21202

P: 410-637-1900 or 410-837-2647

W: www.bhsbaltimore.org

Provides prevention, early intervention, treatment and recovery for those dealing with mental health and substance abuse disorders.

***Baltimore Medical System, Inc.**

3501 Sinclair Lane (Administrative Offices) Baltimore, MD 21213

P: 410-732-8800

W: www.bmsi.org

Integrated Behavioral Health Services, as well as Individual and Family Therapy offered by a multi-disciplinary team of Psychiatrist, Psychologists and Licensed Clinical Social Workers.

***Nueva Vida**

7501 Osler Drive, Ground Floor

Towson, MD 21204

P: 410-916-2150

W: www.nueva-vida.org

Provides activities from teaching practical life skills to hosting unique and innovative workshops covering a variety of topics related to cancer awareness and survivorship for Latina women. Mammograms for women of 40 years-old and older.

Baltimore City Cancer Program

4538 Edmondson Ave.

Baltimore, MD 21229

P: 410-328-4673

W: www.umgcc.org

Free breast screenings are provided (based on eligibility), free breast exams, mammograms, PAP test and colonoscopies for uninsured Females age 40-64 years old.

*Services may be available regardless of immigrant status. For more information, contact the service provider directly.

Johns Hopkins Centro SOL

5200 Eastern Ave., Suite 4200

Baltimore, MD 21224

P:410-550-1129

W: www.jhcentrosol.org

Provides mental health support group for adults as well as community health education.

*House of Ruth- Adelante Familia

2201 Argonne Dr.

Baltimore, MD 21218

P:410-732-2176 or 24 hour hotline 410-889-7884

W: www.hruth.org

Free individual and group counseling available for victims of intimate partner violence.

*Apex Counseling

3200 Eastern Ave.

Baltimore, MD 21224

P:443-326-9018

W: www.apexcounselingcenter.com

Available services include individual, couples, and family therapy; group and child and adolescent psychotherapy; medication management, psychiatric assessments and substance abuse treatment.

Johns Hopkins Hospital Community Psychiatry Outpatient

600 North Wolfe St. Meyer 144

Baltimore, MD 21287

P:410-955-3862 Main Number (Spanish Speakers call JHH Spanish

Community interpreters line at 410-502-5782 for access)

W: www.hopkinsmedicine.org

The clinic operates at The Johns Hopkins Hospital and the Esperanza Center and provides services for a range of mental health problems for Spanish speaking adults in Maryland. A bilingual therapist and several psychiatrists offer individual, couples, group, and family psychotherapy as well as medication management.

*John Hopkins Hospital- Hispanic Mental Health Clinic

600 North Wolfe St.

Baltimore, MD 21205

P:410-955-2365 410-955-5000

W: www.hopkinsmedicine.org

Mental health services for children and adults.

*Highlandtown Healthy Living Center

3700 Fleet St. 2nd floor

Baltimore, MD 21224

P:443-703-3411

W: www.bmsi.org

Therapy services for children, adolescents and adults (individual, couples and family counseling) – Sliding Fee, Medical Assistance, Some Insurance Accepted, Self-Pay, Free Case Management Services.

*Services may be available regardless of immigrant status. For more information, contact the service provider directly.

***Highlandtown Community Health Center**

3700 Fleet Street, 2nd Floor

Baltimore, MD 21224

P:410-558-4900

W: www.baltimoresystems.org

Internal Medicine, Pediatrics, Family Medicine,

OB/GYN, Behavioral Health, Pharmacy with low cost prescriptions & home delivery. Same day appointments available as well as help accessing health benefits.

Health Care for the Homeless Inc.

421 Fallsway

Baltimore, MD 21202

P:410-837-5533

W: www.hchmd.org

Medical care, mental health services, social work and case management, addiction treatment, dental care, HIV services, outreach, prison reentry services, supportive housing, and access to education and employment.

Healthcare Access Maryland

201 East Baltimore St., Suite 1200

Baltimore, MD 21202

P:410-649-05021

W: www.healthcareaccessmaryland.org

Health education, care coordination outreach, outreach to at-risk pregnant women and their

families, addiction services and assistance to Baltimore's homeless.

***Chase-Brexton Health Services**

1111 Cathedral St.

Baltimore, MD 21201

P:410-837-2050 W:www.chasebrexton.org

Medical, Pharmacy, & Case Management Building, Mental Healthier services,

***Esperanza Center | Catholic Charities of Baltimore**

430 S. Broadway

Baltimore, MD 21231

P:443-825-3433

W: www.catholiccharities-md.org

Medical-Primary Care, Pediatrics, Ophthalmology, Neurology, Psychology, Dentistry, Gynecology, and specialty referrals.

***The Family Center at Kennedy Krieger Institute**

1750 E. Fairmount Ave.

Baltimore MD, 21231

P:443-923-9200 or 800-873-3377

W: www.kennedykrieger.org

Mental Health Services for Children and adolescents (birth-18 years old) who have experienced trauma (Sexual abuse, physical abuse, neglect, domestic violence, etc.).

***Total Health Care**

1501 Division St.

Baltimore MD, 21217

P: 410-383-8300 ex. 80102

W: www.totalhealthcare.org

Services include adult and child primary care, substance abuse treatment, HIV/AIDS treatment, dental, women's and men's health, on-site pharmacy, and mental health.

***South Baltimore Family Health Centers**

631 Cherry Hill Rd.

Baltimore, MD 21225

P:410-354-2000

W: www.fhcb.org

Pediatrics, Family Medicine, Internal Medicine, OBGYN, Outpatient Substance Abuse Treatment, Dentistry: General & Pediatric, and Pharmacy.

Johns Hopkins Bayview Medical Center

4940 Eastern Ave.

Baltimore, MD 21224

P:410-550-2368

W: www.hopkinsbayview.org

Various health services provided including primary care, emergency & trauma, and other specialty services.

Johns Hopkins Outpatient Center

601 N. Caroline St.

Baltimore, MD 21287

P:410-955-1686

W: www.hopkinsmedicine.org

Specialize in Cancer, head & neck, heart & vascular, neurology & neurosurgery, orthopedic surgery, transplantation, and urology.

The Arc Baltimore

7215 York Rd.

Baltimore, MD 21212

P:410-296-2272

W: www.thearcbaltimore.org

Different services to individuals or families of individuals with a developmental or intellectual disability.

***WIC (Women, Infant, and Children)**

621 N. Eden St.

Baltimore, MD 21205

P:410-396-9368

W: www.mdwic.org

Assistance with food for pregnant women and children under 5 years of age as well as nutrition classes for parents.

Episcopal Refugee and Immigrant Center Alliance

4 E. University Parkway

Baltimore, MD 21218

P:410-467-3751 ext. 224

W: www.eric-baltimore.org

Services for refugees, immigrants, asylees and asylum seekers with free clothing, legal aid loans, family reunification loans, crisis support, transitional aid, assistance with complex transaction, and cross-cultural workshop.

St. Vincent de Paul of Baltimore

400 South Bond St.

Baltimore, MD 21231

P:410-732-1892

W: www.vincentbaltimore.org

Provides basic health services, recovery support as well as medical and treatment referrals to those impacted by homelessness and poverty.

*Services may be available regardless of immigrant status. For more information, contact the service provider directly.

Latino Provider Network

P: 667-930-3160

W: www.lpnmd.org

Manages and coordinates a membership community base organization with over 70 organizations and 200 individual members that provide direct services to the Latino community in the Baltimore Metropolitan Region in the areas of health, education, immigration, business, employment, arts & culture.

Ventanilla de Salud

600 South Conkling St.

Baltimore, MD 21224

At this location the first Monday of every month

P: 202-736-1015

W: www.ventanilladesalud.org

Provides reliable information on health topics, counseling and referrals to available and accessible health services in local communities.

International Rescue Committee in Baltimore

3516 Eastern Ave.

Baltimore, MD 21224

P:410-558-3178

W: www.rescue.org

Help refugees, asylees and other documented humanitarian immigrants navigate the U.S. healthcare system.

Immigration Outreach Service Center, Inc.

St. Mathews Catholic Church

5401 Loch Raven Blvd.

Baltimore, MD 21239

P:410-323-8564

W: www.ioscbalt.org

Provides social service referrals, tutoring for immigrant students, health education, screenings, and health care referrals.

The Baltimore City Health Department Division of Aging and Care Services

250 City Hall

Baltimore, MD 21202

P:410-396-3835

W: www.baltimorecity.gov

Offers a variety of services and initiatives to improve the lives of seniors in Baltimore, including health evaluation, personal care, transportation and volunteer opportunities.

Senior Centers

Multiple locations

W: <http://health.baltimorecity.gov/seniors/senior-centers>

The Baltimore City Health Department operates 14 senior centers located throughout the city. Each center offers a wide range of services that help meet the social, physical and intellectual needs of older adults. For a list of locations please visit the website listed to the left or call 311.

Baltimore City Department of Social Services**Talmadge Branch Building (Administration)**

1910 N. Broadway St. Baltimore, MD 21213

P: 443-378-4600 W: www.dhr.state.md.us

Services include: foster care/adoption, child and adult protection, food stamps, social services to adults, temporary cash assistance, and temporary disability assistance. For client services please see the list of locations below or call customer service at

(443) 378-4600.**Southwest**

1223 W Pratt St.

Hilton Heights

500 N Hilton St.

Harford-North

2000 N Broadway St.

Harbor View

18 Reedbird Ave.

Penn-North

2500 Pennsylvania Ave.

Dunbar-Orangeville

2919 Biddle St.

Northwest

5818 Reisterstown Rd.

Community Action Partnership*Multiple Locations*

P: (410) 396-3228

W: human-services.baltimorecity.gov/community-action-partnerships

Offers a variety of opportunities for low-income households including subsidies and grants to assist with housing and energy bills, property tax credits for eligible individuals, free tax preparation and counseling, and application assistance for federal food and healthcare programs.

Northern Center

5225 York Road

Baltimore, MD 21225

Northwest Center

3939 Reisterstown Rd.

Baltimore, MD 21215

Southeast Center

3411 Bank Street

Baltimore, MD 21224

Eastern Center

1400 E. Federal Street

Baltimore, MD 21213

*Services may be available regardless of immigrant status. For more information, please contact the service provider directly.

Culture and Recreation Services

Friends of Patterson Park

27 S .Patterson Park Ave.

Baltimore, MD 21231

P:410-276-3676

W: www.pattersonpark.com

Free youth and family programming (soccer, tennis, zumba, etc.)

Super Summer

2305 N Charles St. Suite 200

Baltimore, MD 21218

410-662-5500

W: www.bmoresupersummer.org

Online resource of activities and events available to you and your family so that you can fill your summer with learning, fun, and new possibilities.

Maryland Zoo

1876 Mansion Dr.

Baltimore, MD 21217

P:410-396-7102

W: www.marylandzoo.org

An establishment that maintains a collection of wild animals, typically in a park or gardens, for study, conservation, or display to the public.

Maryland Science Center

601 Light St.

Baltimore, MD 21230

P:410-685-2370

W: www.mdsci.org

The Maryland Science Center, located in Baltimore's Inner Harbor, opened to the public in 1976. It includes three levels of exhibits, a planetarium, and an observatory.

Walters Art Museum

600 N Charles St.

Baltimore, MD 21201

P: 410-547-9000

W: www.thewalters.org/

Internationally renowned collection art open and free to the public. The collection presents an array of world art from pre-dynastic Egypt to 20th century Europe. See the website for hours of operation and exhibition schedules.

Howard Peters Rawlings Conservatory

3100 Swan Dr.

Baltimore, MD. 21217

P:410-396-0008 W:www.rawlingsconservatory.org

The Howard Peters Rawlings Conservatory and Botanic Gardens of Baltimore, often known as the Baltimore Conservatory, is a historic conservatory and botanical garden located in Druid Hill Park.

Dominic “Mimi” DiPietro Family Skating Center

200 S. Linwood Ave.

Baltimore, MD 21224

P:410-396-9392

W: www.pattersonpark.com

Offers public and private ice skating.

Carroll Park Skateboarding & Bike Facility

800 Bayard St.

Baltimore, MD 21223

P:410-396-7019

W: www.baltimorecity.gov

Test your skills at the Skateboard Park behind the Carroll Park Recreation Center on Bayard Street. Participants must use helmet, kneepads and elbow pads. The facility is open year-round, dawn to dusk, and admission is free.

Carrie Murray Nature Center

1901 Ridgetop Rd.

Baltimore, MD. 21207

P:410-396-0808

W: www.carriemurraynaturecenter.org

Six weeks of educational fun focusing on environmental conservation, arts and crafts, and multicultural studies.

City Farms

4915 Greenspring Ave.

Baltimore, Md. 21209

P:410-396-4850

W: www.baltimorecity.gov

Baltimore City Farms is a Recreation and Parks program offering garden plots for rent to City residents. Here they grow their own vegetables, herbs and flowers.

Jones Falls Trail Historic

Druid Hill Park

P:443-984-4058

W: www.druidhillpark.org

Take a journey through the second phase of the Trail that winds 2.75 miles through historic Druid Hill Park and wraps around the 1.5-mile reservoir loop adjacent to the three fitness stations. Pass the Howard Peters Rawlings Conservatory and Botanic Gardens of Baltimore, the Maryland Zoo etc.

Gwynns Falls Trail

1920 Eagle Dr.

Baltimore, MD 21207

P:410-396-0440

W: www.gwynnsfallstrail.org

Urban hiking and biking Trail providing access to a scenic and historic greenway stream valley in Baltimore City.

Baltimore Sister Cities Inc.

4701 East Lane

Baltimore, MD 21210

bsc@baltimoresistercities.org

W: www.baltimoresistercities.org

Supports, develops and creates arts, cultural, business and educational exchanges from Baltimore with sister cities in China, Egypt, Greece, Japan and the Netherlands. A volunteer-run non-profit organization, serving the mission of Sister Cities International for the City of Baltimore.

Creative Alliance

3134 Eastern Ave.

Baltimore, MD 21224

P: 410-276-1651

W: www.creativealliance.org/

Provide support to area artists, promote Baltimore as a center for creative production, act as a positive force in our community, and advocate for cultural expression rooted in a sense of place. For more information and a calendar of events, visit the website.

BCRP Recreation Centers

Multiple locations

W: <http://bcrp.baltimorecity.gov/facilities-rec-parks/recreation-centers>

BCRP manages 40 recreation centers and eight after-school centers throughout Baltimore for your enjoyment and leisure activities. Each center offers a wide array of programs for children and adults. To find your local center, please visit the main website listed to the left.

Enoch Pratt Central Library

400 Cathedral St.

Baltimore, MD 21201

P:410-396-5430

W: www.prattlibrary.org

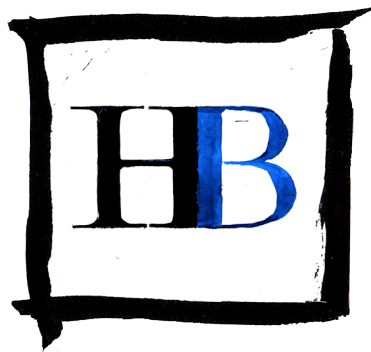
Collections of books, periodicals, and sometimes films and recorded music for people to read, borrow, or refer to. To locate your local branch, see directory below. Daily events and classes for the whole family are also listed on their main website with varying locations.

| | | |
|---|--|--|
| Brooklyn Branch 300 E. Patapsco Ave. Baltimore, MD 21225 P:410-396-1120 | Cherry Hill Branch 606 Cherry Hill Rd. Baltimore, MD 21225 P:410-396-1168 | Clifton Branch 2001 N. Wolfe St. Baltimore, MD 21213 P:410-396-0984 |
| Edmondson Avenue Branch 4330 Edmondson Ave. Baltimore, MD 21229 P:410-396-0946 | Forest Park Branch 3023 Garrison Blvd. Baltimore, MD 21216 P:410-396-0942 | Govans Branch 5714 Bellona Ave. Baltimore, MD 21212 P:410-396-6098 |
| Hamilton Branch 5910 Harford Rd. Baltimore, MD 21214 P:410-396-6088 | Hampden Branch 3641 Falls Rd. Baltimore, MD 21211 P:410-396-6043 | Herring Run Branch 3801 Erdman Ave. Baltimore, MD 21213 P:410-396-0996 |
| Light Street Branch 1251 Light St. Baltimore, MD 21230 P:410-396-1096 | Northwood Branch 4420 Loch Raven Blvd. Baltimore, MD 21218 P:410-396-6076 | Orleans Street Branch 1303 Orleans St. Baltimore, MD 21231 P:410-396-0970 |
| Patterson Park Branch 158 N. Linwood Ave. Baltimore, MD 21224 P:410-396-0983 | Pennsylvania Avenue Branch 1531 W. North Avenue Baltimore, MD 21217 P:410-396-0399 | Reisterstown Road Branch 6310 Reisterstown Road Baltimore, MD 21215 P:410-396-0948 |
| Roland Park Branch 5108 Roland Avenue Baltimore, MD 21210 P:410-396-6099 | Southeast Anchor Branch 3601 Eastern Avenue Baltimore, MD 21224 P:410-396-1580 | Walbrook Branch 3203 W. North Avenue Baltimore, MD 21216 P:410-396-0935 |
| Washington Village Branch 856 Washington Boulevard Baltimore, MD 21230 P:410-396-1099 | Canton Branch 1030 South Ellwood Ave. Baltimore, MD 21224 P: 410-396-8548 | Waverly Branch 400 33 rd Street Baltimore, MD 21218 P: 410-396-6053 |



Mayor Stephanie Rawlings-Blake

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MAYOR'S OFFICE OF IMMIGRANT
AND MULTICULTURAL AFFAIRS



HUMAN BEING PRODUCTIONS